## **Student Learning Assessment Program AY 2020-2021**

M.S. in Counseling

Submitted By: Dr. Richard Roberts, Chair



## **Program Objectives for the M.S. in Counseling:**

### STEP 1

What are the Program Objectives?	How and When will the data be	What are the expectations?	How data will be reviewed?	Results				How will the data be used for
(CACREP 4.A)	collected?		4.A.3					improvement?
	4.A.2							4.A.4
1. Admit	How: Interview	Top 15-20	Faculty	Spring 2021 Adm	issions:			The data
Candidates that	Rubrics	Scores on	review					gathered in
will display the		GPA,	rubrics					Step 1 is
required	When: At the	Experience,	and	Counseling				processed
academic	completion of	References,	calculate	Total Applicants A	Applied		79	during the
preparation	the Interview	Writing	scores					annual August
and	day (last Friday	Sample, and		Applicants Accep	ted		38	retreat and
professional	in Feb).	Group						recorded in
dispositions		Interview		Applicants Enroll	ed for F	all (net)	30	step 2 and 3.
necessary to		rubric						Action items
succeed in the				<b>O</b> 1		d Students (10 day Rej		are developed
CHE program		Demographic		Total Students	51	Female – 43; Male –	08; Full Time – 50;	and initiated
		Statistics		Part Time – 01				throughout the
				****	20	School – 24; Clinical	27	academic year
				White	39			
				Black	04			
				Hispanic	02			
				Asian	03			
				Bi-racial	02			
				Other	01			

Retention Rate	Calculated by	85% retention	Faculty	Retention rate for previous cohort: Clinical: 87% School: 94%	Same as above
	the chair and	rate and	review		
Placement Rate	office manager	graduation	data at the	Placement rate for previous cohort: 2020: 91% 2021: Pending	
	at the end of the	rate	August		
	academic year		retreat.		
What are the	How and	What are the	How data	Results: Key Performance Indicators	How will the
Program	When will the	expectations?	will be	,	data be used
<b>Objectives?</b>	data be		reviewed?	1. Professional Orientation	for
(CACREP 4.A)	collected?		4.A.3		improvement?
	4.A.2			Knowledge:	4.A.4
2. Candidates				Ethics Paper	
will display		000/	Faculty	NCE Mean Score	The data
evidence of a	How: Didactic	80% of	meet five	Comp Exam 94% Pass	gathered in
depth of	Courses	students	times		Step 1 of the
content	Representing	assessed met	throughout		SLAP is
knowledge and	the 8 Core	or exceeded	the	Student Perception of course objectives being met	processed
skill along eight	Competencies:	standard	candidates'		during the
core	CHE 5500	(80-89 score	tenure in	CHE 5510: Professional Orientation	annual August
competencies	(research	in didactic	the	Knowledge of history and philosophy100% met	retreat and
using key	proposal); 5510	courses = met;	program.	Awareness of process and resources100% met	recorded in
performance	(Ethics paper);	90 – 100 =	A student	Application of culturally relevant aspects100% met	step 2 and 3.
indicators as	5520/5530	exceed)	review	Importance of legal and ethical issues100% met  Overall objectives were met100% met	Action items
outlined in the	(Exam/"B" in		rubric is	Overall objectives were met10076 met	are developed
latest CACREP	course);		used for	Internship Final 3 <sup>rd</sup>	and initiated
standards	5600 (Cultural		each	Semester intern site evaluation (1a) Clinical Met -25% Exceeded – 75%	throughout the
	Interview);		meeting.	School Met - 6% Exceeded – 84%	academic year
	5610 (Exam);			Skill:	
	5620			Professional Orientation	
	(Exam/"B" in			Practicum Final Evaluation (1)	
	course);				
	5900 (exam);				
	5920 (theory			Internship Final 3 <sup>rd</sup>	
	paper);			Semester intern site evaluation (1b) Clinical Met 12% Exceeded - 88%	
	Student			School Met - 8% Exceeded – 92%	
	Perception of				
	course				
	objectives;				
	NCE Mean				

Scores, Comp	2. Social and Cultural Foundations
Exam; PEL	
Exam (School).	Knowledge:
	Cultural InterviewDid not Meet 8% Met - 92% Exceeded - 17%
When: Faculty	NCE Mean Score 100% Met or Exceeded National Score
meet five times	Comp Exam94% Pass
throughout the	
candidates'	
tenure in the	Student Perception of course objectives being met
program. A	State in Terrepaisin of Tourist objectives coming mot
student review	CHE 5600: Cross-Cultural Counseling
rubric is used	Knowledgeable of impact on culturally different Clients 100%
for each	Awareness of own culture and spiritual beliefs100%
meeting to	Application in culturally society100%
gather specific	Awareness of impact of heritage, attitudes, beliefs,
data. The data	understandings, & acculturative experiences on views
is compiled in	of others100%
aggregate form	Overall objectives were met
by the Chair to	
be reviewed at	Internship Final 3 <sup>rd</sup>
the August	Semester intern site evaluation (2a) Clinical Met -12% Exceeded - 88%
Retreat.	School Met - 27% Exceeded – 73%
Retreat.	
	Skill:
	<b>Social and Cultural Foundations</b> Practicum Final Evaluation (2)
	Practicum Final Evaluation (2)
	Internship Final 3 <sup>rd</sup>
	Semester intern site evaluation (2b) Clinical Met 12% Exceeded - 88%
	School Met 30% Exceeded – 70%
	School Het 30% Exceeded 70%
	3. Human Growth and Development
	Knowledge:
	Final Exam
	NCE Mean Score
	Score
	Comp Exam 94% Pass
	2011p Litain

Student Perception of course objectives being met
CHE 5610: Human Development for Counselors  Knowledgeable of life-span theories
Internship Final 3 <sup>rd</sup> Semester intern site evaluation (3a) Clinical Met -25% Exceeded - 75% School DM 8% Met - 16% Exceeded - 76%
Skill: Human Growth and Development Practicum Final Evaluation (3)
4. Career Development
Knowledge: Theory Paper
Student Perception of course objectives being met
CHE 5920: Career Counseling  Knowledgeable of career theory and models

T T
Y 11 TI 1 and
Internship Final 3 <sup>rd</sup>
Semester intern site evaluation (4a) Clinical Met -37% Exceeded – 63%
School Met - 33% Exceeded – 67%
Skill:
Career Development
Practicum Final Evaluation (4)
Tracticum Timar Evaluation (1)
Intermalia Final 2rd
Internship Final 3 <sup>rd</sup>
Semester intern site evaluation (4b) Clinical Met - 37% Exceeded - 63%
School Met - 25% Exceeded – 75%
5. Helping Relationships
Knowledge:
Final Exam 100% Met or Exceeded standard
"B" or better in class100% Met or Exceeded standard
NCE Mean Score100% Met or Exceeded National Score
Comp Exam 94% Pass
Student Perception of course objectives being met
CHE 5520: Theories of Counseling
Knowledgeable of application of theories, models,
and strategies100% met
Importance of legal and ethical issues related to each
theory89% met
Application of culturally relevant strategies for
Establishing and maintaining in-person and technology
assisted relationships
Awareness of suicide prevention models and strategies100% met
Overall objectives were met100% met
CHE 5530: Basic Counseling Skills
Knowledgeable of application of theories and models95% met
Awareness of counselor characteristics and behaviors100% met
Application and practiced essential interviewing,
Counseling and case conceptualization skills100% met
Knowledge of personal model of counseling100% met
Overall objectives were met

Internship Final 3 <sup>rd</sup> Semester intern site evaluation (5a) Clinical Met -12% Exceeded - 88% School Met Exceeded - 100%  Skill: Helping Relationships Practicum Final Evaluation (5)
Knowledge: Final Exam

Skill: Group Counseling Practicum Final Evaluation (6)	
Application of various models and approaches	

8. Research and Program Evaluation
Knowledge:  Research Proposal
Semester intern site eval (8a) Clinical (62%N/A) Met Exceeded – 38% School Met – 8 % Exceeded – 92%  Skill: Research Practicum Final Evaluation (8) Met –64% Exceeded – 36%  Internship Final 3 <sup>rd</sup> Semester intern site eval (8b)-Clinical (62%N/A)Met Exceeded – 38% School Met – 8% Exceeded – 92%

candidates display dence of a th of tent owledge and l in the cialty areas Clinical ntal Health l School mseling as lined in the est CREP condards  collected?  4.A.2  How: Didactic Courses Representing the CACREP specialty areas (Clinical Mental Health and School) Competencies: CHE 5930 (Exam); 6900 (02,03); 6920 (21,22); Student  80% of students assessed met or exceeded standard (80-89 score in didactic courses = met; 90 – 100 = exceed)	How data will be reviewed? 4.A.3  Faculty meet five times throughout the candidates' tenure in the program. A student review rubric is used for each meeting.	Results:  9. Clinical Mental Health Counseling Foundations  Knowledge: Learning Assessment Final	How will the data be used for improvement?  4.A.4  The data gathered in Step 1 of the SLAP is processed during the annual August retreat and recorded in step 2 and 3. Action items are developed and initiated throughout the academic year
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candidates' tenure in the program. A student review rubric is used for each meeting to gather specific data. The data is compiled in aggregate form by the Chair to be reviewed at the August Retreat.  (12 (13  10)  Kr L  NC  Co	0) Manage Coord of Agency (25% N/A) Met – 25% Exceeded – 38% 1) Know/Skills Diag/Treat Client Advocacy Org Dev (8%N/A) Met – 8% Exceeded – 84% Clinical Mental Health Counseling Foundations kill:  Practicum Final Evaluation  1) Understands Agency Policy, legal issues Interacts professionally Met – 46% Exceeded – 54% Met – 85% Exceeded – 15% 100 Demonstrates Case Management Skills Met – 85% Exceeded – 15% 100 Demonstrates Case Management Skills Met – 54% Exceeded – 46% 100 Demonstrates Case Management Skills Met – 54% Exceeded – 46% 100 Demonstrates Case Management Skills Met – 54% Exceeded – 46% 100 Demonstrates Case Management Skills Met – 54% Exceeded – 46% 100 Demonstrates Case Management Modality Scenester intern site evaluation  2) Overall Knowledge/Skills of Treatment Modality Exceeded – 92% 100 Demonstration of the Met – 8% 100 Demons
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CHE 5943: Foundations and Mtg. of School Counseling Program Knowledgeable of history and current trends100% met Awareness of counseling process
School Counseling Foundations
Skill: Practicum Final Evaluation
(2) Understands Agency Policy, legal issues  Interacts professionally Met – 50% Exceeded – 50%  (3) Demonstrates Case Management Skills Met – 50% Exceeded – 50%  (4) Collaborates/provides academic, personal,  Social and career dev needs of clients Met – 50% Exceeded – 50%  Internship Final 3 <sup>rd</sup>
Semester intern site evaluation
Overall Knowledge and skills in treatment modalities 27% -Met 73% Exceeded Overall skills essential for professional practice 27% Met 73% Exceeded
Additional Course Objectives:
CHE 5630: Practicum  Knowledgeable of professional Identity95% met Awareness of process and techniques for intakes, assessments,

and treatment planning
CHE 5400: Special Topics in Clinical Counseling  Understand the impact of crisis and trauma
CHE 5941: Emerging Issues in School Counseling  Examine Assessments specific to P 12
CHE 5942: School Counseling: Collab., & Consultation  Knowledge of family-school-community collaboration
CHE 5980: Clinical Diagnosis and Treatment Planning  Awareness of disorders in DSM
CHE: 6900, 6920: Supervised Clinical Experience  Knowledgeable of effective and ethical counseling strategies 100% met  Awareness of effective strategies
Overall objectives were met

	Knowledgeable of effective and ethical counseling strategies 100% met  Awareness of effective strategies
90% pass rate on Comps	Comprehensive Exam: This exam is for both Clinical and School Counseling Students  Fall 2020 (N = 18) Spring 2021 (N = 12)  94% Pass 100% Pass 6% Fail 0 % Fail
90% pass rate on PEL	PEL Exam School Professional Licensing Exam: (N = 14)  100% Expectations Met
90% pass rate on NCE	NCE Exam:  (Fall 2020)Mean Scores  Number Tested: 20 Number Passed: 17  Pass Rate: 85% University
	CACREP Areas CHE National  Professional Orientation 11.44 11.15 Social & Cultural Diversity 4.05 4.02

				Human Growth & Development  Career Development  Helping Relationships  Group Work  Assessment Research & Program Evaluation  Total  Professional Practice & Ethics Intake, Assessment & Diagnosis  Area of Clinical Focus  Treatment Planning Counseling Skills & Interventions  Counseling Process Core Counseling Attributes  Total	8.77  12.31  34.97  23.06  12.13  3.71  110.44  CHE  11.71  12.48  32.99  9.98  33.77  32.18  9.63  142.74	8.18  11.16  34.33  21.22  11.72  3.48  105.26  National  11.36  12.14  31.28  9.81  31.77  31.08  8.97  136.41		
What are the Program Objectives? (CACREP 4.A) 4. Candidates will display evidence of maintaining professional dispositions throughout the program.	How and When will the data be collected? 4.A.2 Student Review Rubric: Motivational appropriateness, personal	What are the Expectations?  Students will remain in good standing throughout the program.	How data will be reviewed? 4.A.3  Faculty meet five times throughout the	School Counseling: First Y 12 Good Standing 1 Concern  School Counseling: First Y 12 Good Standing 1 Concern  School Counseling: First Y 8/20/21)  _Good Standing 0 Concern  School Counseling: Second	Year Spring Year August Re	etreat (Data Colle	ction begins	How will the data be used for improvement?  4.A.4  The data gathered in Step 1 of the SLAP is

	maturity, flexibility, emotional stability, engagement in the learning process and collegiality with peers and professionals.		candidates' tenure in the program. A student review rubric is used for each meeting.	14 Good Standing   2 Concern	processed during the annual August retreat and recorded in step 2 and 3. Action items are developed and initiated throughout the academic year
What are the Program Objectives? (CACREP 4.A)	How and When will the data be collected? 4.A.2	What are the Expectations?	How data will be reviewed? 4.A.3	Results:  CHE 5510 – Ethics Paper	How will the data be used for improvement?
5. Candidates will display evidence of effective communication, critical thinking and problem solving skills.	How: Didactic courses: 5510 (Ethics Paper; 5600 (Cultural Interview); 5920 (theory paper);	80% surveyed indicate objectives met	Faculty meet five times throughout the candidates' tenure in the program.	CHE 5920 – Theory Paper100% Met or Exceeded standard  Practicum – Final Evaluation  Professional Orientation (Skill)  Practicum Final Evaluation (1)	The data gathered in Step 1 of the SLAP is processed during the annual August retreat and

5630 (final	A student	Human Growth	and Developmen	nt (Skill)		recorded in
eval);	review		valuation (3)		Exceeded – 44%	step 2 and 3.
6900 (01-02),	rubric is	Career Develop	ment (Skill)			Action items
6920 (01-02)	used for	Practicum Final Ex		Met-52%	Exceeded – 48%	are developed
(final	each	Helping Relation				and initiated
supervisor	meeting.		valuation (5)	Met - 52%	Exceeded – 48%	throughout the
survey)	meeting.	<b>Group Counseli</b>				academic year
Survey)			valuation (6)	Met -76%	Exceeded – 24%	academic year
When: Faculty		Appraisal (Skill	)			
meet five times			valuation (8)	Met -64%	Exceeded – 36%	
		Research (Skill)				
throughout the		Practicum Final Ev	valuation (8)	Met -64%	Exceeded – 36%	
candidates'			` '			
tenure in the		Intern	ship Final 3 <sup>rd</sup> Sen	nester Supervisor	Survey	
program. A		Prof Orientation		•	•	
student review		Knowledge (1a)		Met -25%	Exceeded – 75%	
rubric is used			School	Met - 6%	Exceeded – 84%	
for each		Skill (1b)	Clinical	Met 12%	Exceeded - 88%	
meeting to			School	Met - 8%	Exceeded – 92%	
gather specific		Social & Cultur				
data. The data		Knowledge (2a)		Met -12%	Exceeded – 88%	
is compiled in			School	Met - 27%	Exceeded – 73%	
aggregate form		Skill (2b)	Clinical	Met 12%	Exceeded - 88%	
by the Chair to			School	Met 30%	Exceeded – 70%	
be reviewed at		<b>Human Growth</b>				
the August		Knowledge (3a)		Met -25%	Exceeded – 75%	
Retreat.		G1 111 (G1)	School DM 8%	Met - 16%	Exceeded – 76%	
		Skill (3b)	Clinical	Met 37%	Exceeded - 63%	
			School DM 8%	Met - 16%	Exceeded – 76%	
		Career Counseli	0	3.6	E 1.1.62	
		Knowledge (4a)		Met -37%	Exceeded – 63	
		C1-:11 (41-)	School	Met - 33%	Exceeded – 67%	
		Skill (4b)	Clinical School	Met - 37% Met - 25%	Exceeded - 63% Exceeded - 75%	
		Helping Relation		WIEL - 45%	Lacecueu - 75%	
		Knowledge (5a)	Clinical	Met -12%	Exceeded – 88%	
		Kilowieuge (3a)	School	Met -12%	Exceeded – 88%  Exceeded – 100%	
		Skill (5b)	Clinical	Met	Exceeded - 100%	
		Skiii (30)	School	Met - 8%	Exceeded – 92%	

				Group Counseling	,			
				Knowledge (6a)	Clinical	Met -12%	Exceeded – 88	
				Timo wiedge (ou)	School DM 8%	Met -	Exceeded – 92%	
				Skill (6b)	Clinical	Met - 12%	Exceeded - 88%	
				5Kiii (00)	School	Met - 8%	Exceeded – 92%	
				Appraisal	School	14100 070	Execeded 9270	
				Knowledge (7a)	Clinical (37% N/A)	Met -12%	Exceeded – 51%	
				Knowledge (7a)	School	Met - 36%	Exceeded – 64%	
				Skill (7b)	Clinical (37%N/A)	Met - 12%	Exceeded - 88%	
				Skiii (70)	School	Met - 27%	Exceeded – 73%	
				Research	School	1,100 2770	Executed 7370	
				Knowledge (8a)	Clinical (62%N/A)	Met	Exceeded - 38%	
				Timo wiedge (ou)	School	Met – 8 %	Exceeded – 92%	
				Skill (8b)	Clinical (62% N/A)		Exceeded - 38%	
				(/	School	Met - 8%	Exceeded – 92%	
							- · · · · · · · · · · · · · · · · · · ·	
What are the	How and	What are the	How data	Results:				How will the
Program	When will the	<b>Expectations?</b>	will be					data be used
Objectives?	data be	_	reviewed?	Research Proposal	92% Me	t or Exceeded	standard	for
	collected?			NCE Mean Score	100% Met	or Exceeded	National Score	improvement?
(CACREP 4.A)			4.A.3	Comp Exam	94% met s	tandard in Fal	1 and 100% in	_
	4.A.2			Spring				4.A.4
6. Candidates		80% of						
will display	Didactic	students	Faculty	Student Perceptio	n of course objectives	being met		The data
evidence of	courses: 5500	assessed met	meet five	_				gathered in
advanced	(Research	or exceeded	times	CHE 5500: Resear	ch Methods –			Step 1 of the
scholarship	Proposal); NCE	standard	throughout	Importance of resea	rch in advancing the cou	unseling profe	ssion – 100% met	SLAP is
through	Mean Score,	(80-89 score	the	Designs, program	evaluations, statistical n	nethods, and re	esearch	processed
research and/or	Comp Exam,	`	candidates'		in counseling research		100% met	during the
creative	Student	in didactic	tenure in		erstanding of principles,			annual August
activity.	perception of	courses = met;	the		n of needs assessment			retreat and
	course	90 – 100 =	program.	Overall objectives	were met		100% met	recorded in
	objectives being	exceed)	A student					step 2 and 3.
	met;		review	Internship Final 3 <sup>rd</sup>				Action items
	6900 (01-02),		rubric is	Semester intern site	eval (8a) Clinical (62%	N/A) Met	Exceeded - 38%	are developed
	6920 (01-02)		used for		School	Met - 8	%Exceeded – 92%	and initiated
	(final		each					throughout the
	`							<u> </u>
	supervisor		meeting.	Research (Skill)				academic year
1	survey)	1		Practicum Final Eva	luation (8) M	et -64%	Exceeded – 36%	1

	When: Faculty meet five times throughout the candidates' tenure in the program. A student review rubric is used for each meeting to gather specific data. The data is compiled in aggregate form by the Chair to be reviewed at			Internship Final 3 <sup>rd</sup> Semester intern site eval (8b)Clinical (62%N/A) Met Exceeded - 38% School Met - 8% Exceeded - 92%	
	the August Retreat.				
What are the	How and	What are the	How data	Results:	How will the
Program	When will the	<b>Expectations?</b>	will be		data be used
<b>Objectives?</b>	data be collected?		reviewed?	Exit Survey: The following were met (N=16 including School and Clinical Combined)	for
(CACREP 4.A			4.A.3	Chinical Combined)	improvement?
7. Candidates	4.A.2	80% met or	Faculty	Professional Orientation:Did not MeetMetExceededKnowledge of professional functioning6%25%69%	4.A.4
will display		exceeded expectations	will	Ethical and Legal Standards 31% 69%	The data
evidence that		on all items	review	Social and Cultural Diversity	gathered in
they have	How:		aggregate	Knowledge of social and cultural foundations 12.% 88%	Step 1 of the
fulfilled the	Evit Curvey		data at the	Application of cross-cultural competencies 12% 88% <b>Human Growth and Development</b> (6% no opin.)	SLAP is
CHE mission to becoming	Exit Survey;		August retreat	Knowledge of human growth and development 19% 75%	processed during the
qualified,	Internship		Tenear	Application of development specific techniques 6% 12% 82%	annual August
ethical, and	Supervisor			Career Development (6% no opin)	retreat and
culturally	Survey			Knowledge of Career Development and Skills 6% 31% 57%	recorded in
competent				Ability to apply Career Counseling Models 6% 31% 57%	step 2 and 3.
counselors.	Alumni Survey			Helping Relationships Knowledge of helping relationships 6% 6% 88%	Action items
				Demonstration of basic help skills and consult  6%  94%	are developed

Emplo	oyer	Group Counseling	and initiated
Surve	y	Knowledge of group work 6% 94%	throughout the
		Facilitate groups 6% 92%	academic year
When	:	Assessment	
	<u></u>	Knowledge of appraising groups (6% no opinion) 12% 25% 57%	
Last S	Semester	Application of quantitative and qualitative tech 56% 44%	
(Sprin	ig).	Research and Program Eval.	
		Knowledge of research and program eval. 19% 81%	
	hair will	Ability to eval quant and qual research 6% 31% 63%	
organi	ize		
aggre	gate data.	Knowledge of foundations and	
		professional practice: 6% 25% 69%	
		Overall skills essential for Professional Practice: 12% 88%	
		Satisfaction with Performance 6% 6% 92%	
		Satisfaction with assistance from CHE% 6% 6% 92%	
		Overall Evaluation of your professional prep. 6% 12% 82%	
		Over an Evaluation of your professional prep. 070 1270 0270	
		Strengths of the program reported on 2021 Exit Survey	
		Size of Cohort	
		• Response to Covid 19	
		Supportive Faculty ****	
		Positive Environment	
		• CACREP	
		Office Manager	
		Licensure Ready	
		Application oriented	
		Application offented	
		Challenges of the program reported on 2021	
		Better job of preparing students for program rigor	
		Appraisal/ Curriculum (School) in last semester was problematic.	
		Curriculum class should be replaced with Special Education course.	
		Day classes for school students with GA present scheduling issues	
		****	
		Need more communication about comps., NCE, summer classes	
		intensity.	
		(note: **** means multiple mentions)	

<b>Internship Supervisor Survey: (2021)</b> Quality of In	ntern base	ed on
Program Preparation:		
Clinical – (Did not Meet/Met/Exceeded Expectations)		
D f ' 10' (' D')	V. F	
		Exceeded
Knowledge of professional functioning	25%	75%
Apply Ethical and Legal Standards	12%	88%
Social and Cultural Diversity	12.0/	88%
Knowledge of social and cultural foundations	12.%	
Application of cross-cultural competencies	12%	88%
Human Growth and Development	250/	750/
Knowledge of human growth and development	25%	75%
Application of development specific techniques	37%	63%
Career Development (50% N/A)	270/	120/
Knowledge of Career Development and Skills	37%	13%
Ability to apply Career Counseling Models	37%	13%
Helping Relationships	100/	020/
Knowledge of helping relationships	12%	92%
Demonstration of basic helping skills and consultation		100%
Group Counseling	100/	0001
Knowledge of group work	12%	88%
Facilitate groups	12%	88%
Assessment (37% N/A)		
Knowledge of appraising groups	12%	51%
Application of quantitative and qualitative techniques	37%	26%
Research and Program Eval. (62% N/A)		
Knowledge of research and program eval.	38%	
Ability to evaluate quantitative and qualitative research	38%	
Knowledge of foundations and professional practice:		100%
Knowledge of management/coordination of		70
the agency: (25% N/A	25%	50%
Knowledge and skills in Diagnostic/Treatment,		
Client Advocacy, Org Dev: (8% N/A)	8%	84%
Overall knowledge & skills of treatment modalities:		100%
Overall skills essential for Professional Practice:	8%	92%
Satisfaction with Performance of Intern	25%	75%
Satisfaction with assistance from CHE Supervisor	8%	92%
Overall Evaluation of your intern's professional prep.		

# Strengths of the program reported on 2020-2020 Clinical Counseling Supervisor Survey Ethics/Professionalism Theories

- Supervision from CHE
- Camaraderie of cohort
- Evaluation Process
- Preparation to practice; Skill Level
- Specific classes: Play Therapy, Supervision, Group
- Redirecting weak counselors to other programs

## Challenges of the program reported on 2020-2021 Clinical Counseling Supervisor Survey

- More work with trauma
- Understanding the Agency at large (how they fit into the whole)
- Program is intense
- More evening classes needed

# <u>Internship Supervisor Survey: (2021)</u> Quality of Intern based on Program Preparation:

#### School – (Did not Meet/Met/Exceeded Expectations)

<b>Professional Orientation:</b>	Did not Meet	Met	Exceeded
Exceeded			
Knowledge of professional functioning		6%	84%
Ethical and Legal Standards		8%	92%
Social and Cultural Diversity			
Knowledge of social and cultural founda	ations	27.%	73%
Application of cross-cultural competence	ies	30%	70%
<b>Human Growth and Development</b>			
Knowledge of human growth and develo	opment 8%	16%	76%
Application of development specific tec	hniques 8%	16%	76%
Career Development			
Knowledge of Career Development and	Skills	33%	67%
Ability to apply Career Counseling Mod	lels	25%	75%
<b>Helping Relationships</b>			
Knowledge of helping relationships			100%
Demonstration of basic helping skills an	d consultation	8%	92%
<b>Group Counseling</b>			

Knowledge of group work 8%	92%	
Facilitate groups 8%	92%	
Assessment		
Knowledge of appraising groups	36%	64%
Application of quantitative and qualitative techniques	27%	73%
Research and Program Eval.		
Knowledge of research and program eval.		91%
Ability to evaluate quantitative and qualitative research	9%	91%
Knowledge of found. & profess. Practice		
(ethical, legal, political) $(N/A - 9\%)$	27%	64%
Knowledge of manage/coord of program dev.,		
implantation, evaluation $(N/A - 9\%)$ 18% Knowledge and skills in diagnostic/treatment	18%	55%
Advocacy and org dev. $(N/A - 18\%)$	9%	73%
Overall Knowledge and skills in treatment modalities	27%	73%
Overall skills essential for professional practice	27%	73%
Satisfaction with Performance of Intern	16%	84%
Satisfaction with assistance from CHE Supervisor	8%	92%
Overall Evaluation of your intern's professional prep.	8%	92%
Strengths of the program reported on 2021 School Co Survey	ounseling Su	pervisor
Group Skills		
Cultural Competence		
Social/Emotional Skills		
Large repertoire of skills		
Self-Aware – Reflective		
Hours on site		
Challenges of the program reported on 2021 School C Supervisor Survey	Counseling	
<ul> <li>Special Education- IEP – 504 goal writing-</li> </ul>	EIASE	
<ul> <li>Adapt to School Culture</li> </ul>		
Unavailable for Registration/first day of class	ass/SAT testi	ng
• K-5 Experience		
<ul> <li>More preparation for large group guidance</li> </ul>	activities	
<ul> <li>One student was noted as doing homework</li> </ul>		nship
Need new Supervisor Training Video	•	

Alumni Survey: (Five years out)	
Clinical Mental Health	
DNM Met Excee	ded
Knowledge of found. & profess. Practice	
(ethical, legal, political) 08% 92%	
Knowledge of manage/coord of program dev.,	
implantation, evaluation 38% 62%	)
Knowledge and skills in diagnostic/treatment	
Advocacy and org dev. 31% 69%	
Overall Knowledge and skills in treatment modalities 15% 859	
Overall skills essential for professional practice 23% 779	%
Strengths of the program	
Varied presenters, current info, cohort model, therapeutic training	5;
NCE prep, professional involvement, supervision	
Challenges	
more information of career opportunities, more research and coup	oles
training, suicide prep, licensure process, more multicultural skills	
documentation, work/GA/classes	
School Counseling	
DNM Met Excee	ded
Knowledge of found. & profess. Practice	
(ethical, legal, political) 33% 67°	%
Knowledge of manage/coord of program dev.,	
implantation, evaluation No Opin 11% 11% 22% 56	%
Knowledge and skills in program dev, implantation	
And evaluation No Opin 11% 22% 67%	
Overall Knowledge and skills in consultation 33% 67	%
Overall skills essential for professional practice 44% 56	5%
Strengths of the program	
Well rounded, Practicum/Internship; Supportive Faculty/Chair	
Challenges	
Lesson planning, Guidance, adjunct was limited, designed for ful	1-
time student, more info on behavioral modification; Work/Life	1
balance; Pandemic  Employer Survey:	

Clinical Mental Health
DNM Met Exceeded
Knowledge of found. & profess. Practice
(ethical, legal, political no data collected at this time
Knowledge of manage/coord of program dev.,
implantation, evaluation
Knowledge and skills in diagnostic/treatment
Advocacy and org dev.
Overall Knowledge and skills in treatment modalities
Overall skills essential for professional practice
School Counseling
Knowledge of found. & profess. Practice
(ethical, legal, political) 33% 67%
Knowledge of manage/coord of program dev.,
implantation, evaluation 33% 33% 33%
Knowledge and skills in program dev, implantation
And evaluation 67% 33%
Overall Knowledge and skills in consultation 33% 67%
Overall skills essential for professional practice 33% 67%
Strengths of the program
<ul> <li>Faculty, realistic expectations, strong clinical skills, ethical considerations.</li> </ul>
<b>Challenges</b> -Perceived favorites, cliques, more training in practical functions,
program was tough

#### **PART TWO**

Describe your program's action item accomplishments since your last report was submitted.

Since our last assessment we continued the following changes:

- 1. We revised our assessment process to better reflect CACREP requirements.
- 2. Submitted report for First Choice and CACREP report

#### PART THREE

Summarize changes and improvements in **curriculum, instruction, and learning** that have resulted from the implementation of your assessment program. How have you used the data? What have you learned? In light of what you have learned through your assessment efforts this year and in past years, what are your plans for the future?

Changes and/or improvements in curriculum, instruction, and learning will be implemented as a result of discussing the data collected over the last year:

- 1. We managed COVID and adjusted practicum/internship experiences to meet CACREP standards.
- 2. Taught online effectively as evidenced by the objectives that were met.
- 3. Participated in workshops on telehealth.
- 4. Job placements during the pandemic were excellent
- 5. Retention was strong.

In addition the following data will be shared with faculty at the upcoming fall retreat:

> Program Objective 1: Admit candidates that display the required academic preparation and professional depositions necessary to succeed in the CHE program

Based on the data, our admission process worked well considered all recruitment efforts and admission interviews were online. Using the admission rubrics and extensive interview process, we are able to select candidates that meet our objectives and ensure our learning community thrives. We will continue working on strategic action items during recruitment to ensure strong and diverse pool.

- ➤ Program Objective 2: Depth of Content Key Performance Indicators, Course Assessments, Exams:
  - Data collected indicated most of the course objectives were perceived as met.
  - Counseling students obtained 85% pass rate with 3 students failing the NCE exam. All three plan to retake at the next opportunity.
  - School students obtained 100% pass rate on the PEL.
  - Students obtained 94% pass rate on the comp exam in the fall and 100% pass rate for those students who took it in the spring.
- ➤ Program Objective 3: Candidates will display evidence of a depth of content knowledge and skill along eight core competencies using key performance indicators as outlined in the latest CACREP standards
  - Data collected indicated most of the course objectives were perceived as met.
  - Counseling students exceed mean score on Clinical and School criteria.
  - Obtained 85% pass rate with 3 students failing the NCE exam. All three plan to retake at the next opportunity.
  - School students obtained 100% pass rate on the PEL.

- Supervisory evaluations were positive.
- > Program Objective 4: Candidates will display evidence of maintaining professional dispositions throughout the program
  - We spend considerable time ensuring our students maintain a professional disposition throughout the program. The remedial process we have in place is working given that most of the students flagged with a warning were asked to enter our retention phase and three were put on a formal remedial plan. We had three students who entered our warning phase and one student was asked to leave the program and two were suspended and asked to reapply the following year.
- > Program Objective 5: Candidates will display evidence of effective communication, critical thinking, and problem solving skills.
  - Based on Practicum and Internship supervisor surveys (5630, 6902, and 6922), students met or exceeded expectations on both the core CACREP components and global indices.
  - Students met and/or exceeded expectations on Ethics paper, cultural interview, and career theory paper.
- Program Objective 6: Candidates will display evidence of advanced scholarship through research and/or creative activity.
  - Counseling students are doing very well in their understanding of Scholarship and Research. 92% of the students met or exceeded expectations on the Research Proposal (CHE 5500).
  - We had 100 percent of our tested students exceed the national mean scores on the NCE.
  - We had a 94% pass rate in the fall and 100% pass rate in the spring on the comprehensive exam.
  - Students agreed that course objectives in CHE 5500 were met.
  - Lastly, based on the Internship Supervisor survey (items 8a and 8b) and the Practicum Supervisor survey (item 8), students met or exceeded expectations. What is interesting is that 62% of the Internship respondents did not observe interns in regards to their knowledge or practice of research. Given the practical nature of internship, perhaps this fact is not surprising. We will informally survey supervisors to see if research and appraisal can be better incorporated into their practica/internships.
- ➤ Program Objective 7: Candidates will display evidence that they have fulfilled the CHE mission to become qualified, ethical and culturally competent counselors
  - Student Surveys: Over 90% of respondents indicate we are meeting expectations on Key Performance Indicators and overall have a positive experience as a student.
  - Internship Supervisor Surveys: Over 90% of respondents indicate we are meeting expectations on Key Performance Indicators but there were mixed reviews on appraisal and research as it is practiced during practicum and internship.
  - Alumni Surveys: 1000% of respondents indicate we are meeting expectations on Global Indices and have a positive view of the program.

- Employer surveys: Survey data is difficult to obtain from employers. No data was gathered this year for clinical and school data was minimal. Overall school employers indicate we are meeting expectations on Global Indices.
- > Based of feedback from the data from this report including the survey data, the following **action items** were created:
  - 1. Review objective measurements for the SLAP to see if they capture what we want to measure
  - 2. Continue to manage COVID impact on lecture courses and practicum/internship.
  - 3. Explore Telehealth to see how it might be incorporated into courses.
  - 4. Develop a new training video for supervisors to view who are new to supervision of practicum/intern students.
  - 5. Discuss options for including more Special Ed. into school counseling courses.
  - 6. Discuss with practicum/internship supervisors ways to incorporate appraisal and program evaluation as part of the students' experience.