**Committee on Retention Efforts**

March 20, 2023

Booth Library Witters Conference Room

1. Attendance
   1. Present:

Dr. Gurkan Akalin, Lumpkin College of Business and Technology

Crystal Brown, Civic Engagement and Volunteerism

Dr. Jill Bowers, College of Health and Human Services

Dr. Michael Cornebise, College of Liberal Arts and Sciences

Danny Gourley Fischer, Academic Advising

Dr. Chris Mitchell, College of Liberal Arts and Sciences

Josh Norman, Enrollment Management

Vicki Phillips, Data & Analysis

Ben Rienbolt, Office of International Students and Scholars

Dr. Ed Treadwell, Council of Chairs representative

Amber Webb, Academic Success

Dr. Tanya Willard, New Student and Family Programs

* 1. Not Present:

Dr. Mona Davenport, Inclusion and Academic Engagement

Dr. Christy Hooser, College of Education

Christy Kilgore, Marketing & Communications

Bobbi Kingery, Career Services

Jody Stone, Housing

Justin Tierney, Enrollment Support

1. Midterm Grades
   1. Webb shared classes with the most Fs at midterm and approaches to providing academic support
   2. Gourley Fischer shared AAC-specific outcomes of most Fs and which courses had the most students with no midterm grades reports. Associate deans present said they would engage department chairs where midterm reports were missing.
   3. Gourley Fischer summarized faculty feedback from Gateway Week 8 Progress Reports that indicate attendance and submitting assignments are bigger challenges than students struggling to understand concepts.
2. Early Alerts
   1. Webb reported 283 academic alerts.
   2. Resolution reached in 1-4 days 29%, 5-8 days 38%, and 9+ days 23%.
   3. The biggest challenges to faster response times come from uneven distribution of the workload based on assignments and current models of communication in the pilot.
3. Gregg Technology Center Updates
   1. The Open House got some decent traffic and increased awareness.
   2. Webb is investigating sign-in opportunities.
   3. Athletics uses the GTC on Monday nights to have a study space.
4. Online Software Fee Updates
   1. Drs. Bowers, Cornebise, and Mitchell recounted efforts by Academic Affairs and the Registrar’s Office to find the best way to communicate relatively accurate costs.
   2. The most likely first iteration would be a link to a page hosted on the Registrar website that lists the recent trends of the fees involved.
   3. Dr. Mitchell mentioned the complexities of the timing of faculty hiring, especially for adjuncts, and the challenge to get the cost for the current semester in advance.
5. Projects for AY 22-23
   1. Tutoring and EAS
      1. Volunteer members: Dr. Bowers, Dr. Cornebise, Dr. Davenport, Kingery, Webb
      2. Knack
         1. Webb announced that EIU has a new specialist with the vendor who is working to help increase student use and understanding of the platform.
         2. The sustainability of the platform depends upon cross-departmental funding and reaching capacity within the system to meet student needs.
         3. Discussion ensued regarding the campus climate for centralized tutoring and reasons why departments might prefer to keep tutoring in their physical spaces.
         4. Additional discussion followed regarding possible abuse of students working for both the department and Knack.
      3. EAS
         1. Covered above
   2. Exit Survey Data
      1. Phillips provided responses from former EIU students who elected not to register for a subsequent term.
      2. Discussion ensued about the impact of COVID on some responses, the limited sample size, and how to take action.
   3. Mental Health
      1. Volunteer members: Dr. Bowers, Dr. Cornebise, Dr. Julie Dietz, Gourley Fischer, Dr. Mitchell
      2. Dr. Bowers said the sub-committee is ready to get all materials to Dr. Gillespie for publication.
6. Orientation
   1. Dr. Willard reported the soft launch of the new D2L modules for orientation during the week of Spring Break.
   2. Now all incoming students will gain access to the appropriate course upon reserving an orientation program date.
   3. ~65 transfer students signed up for 3/31.
   4. Gourley Fischer shared information about a similar process at WIU and the increasingly competitive landscape for onboarding new students.
7. Spring 2023 Meeting Schedule and Location
   1. 4/10/23 Witters Conference Room
   2. 5/8/23 Witters Conference Room